# The Brunswick Christmas Newsletter.



Your Strata Committee - Ann, Deter, Bob, Dick, Lisa, Russ and Wayne all take this opportunity to thank all residents and owners for their active participation in our community. We especially want to thank you for your cooperation and patience with our difficult painting program.

We wish you all a very Merry Christmas and hope 2018 is a year of good health, wealth and happiness.

A few updates,

#### ON THE PAINTING SCENE.

Higgins has assured us Stage One – the Brunswick Road site will be complete by 15<sup>th</sup> December.

The container was removed on 12<sup>th</sup> December along with fencing. The site will be cleaned and restored and returned to us for our use.

The program for the Terrigal Drive site will not commence until early February.

As the painting program progressed, there were many residents who registered dissatisfaction with progress and the quality of the work. In particular the paint thickness or 'one coat vs two' became an issue. This matter has remained under constant review by your Committee. All complaints sent to Strata are registered and sent to the Painting Committee for action.

We realise that providing 'absolute' evidence of the number of coatings was never going to solve this matter. There has, however, been some deliberate action taken.

Firstly, there have been several changes within the Higgins senior representatives structure in order to improve customer satisfaction.

In July, Nick Higgins instructed the painters to repaint all rafters, walls and some windows to resolve the coatings issue. For monitoring purposes, a trial occurred on a sample wall using ½ strength paint followed by full strength. Higgins will repeat a sample wall on the Terrigal Drive site with ¾ strength colour then full strength.

Owners' feedback has been most valuable in forging improvements in painting practise.

We all owe many thanks to the Painting committee (all volunteers) who have worked tirelessly for a very long time now.

## **OUR POOL**

Kewba pools are now again cleaning our pool regularly. Some of our owners -Dick Col and Bob - have taken on also cleaning and monitoring our pool.

We note the calcification in the pool continues. If at all possible we will schedule pool resurfacing for next winter. The committee is seeking ideas to improve the pool surrounds and welcomes all suggestions.

Pool rules are displayed and are to help all enjoy our pool.



### PARKING

As we approach the busiest time of year parking demand increases.

All residents are reminded to follow our by-laws - and to leave Visitor parking to visitors.

Keeping to speed limits within the complex is appreciated.

### LARGE DELIVERY TRUCKS.

Apart from Removal Trucks and in keeping with changes made by many other similar complexes we are wishing to restrict the entry of large heavy trucks to our complex.

We are aware there are some trucks which cannot navigate our entry, others have tried unsuccessfully and others proceed with difficulty. No doubt you have seen recent damage to Brunswick Road entry. Once this situation is fully investigated, signs with size and capacity limits will be place at both entries.

## GARBAGE DISPOSAL.

With an anticipated increase in garbage onsite we seek your assistance.

Recycling

- No plastic or plastic bags in yellow bins
- Flattening boxes will help increase space

General waste

- Double bags for food waste, seafood in particular and freeze until next general waste pick up.

Dumping rubbish between 7am-9pm is appreciated.

Red general waste bins are emptied Mondays and Fridays.

Yellow recycling bins emptied on Fridays.

Green bins are emptied alternate Fridays.

Council will advertise any changes to collections over Public Holidays.

Thank you to those who organised the Christmas gathering at the Village Green. The event was well attended and a great afternoon.

Have a wonderful Christmas with family and friends and a safe and Happy New Year.

The Committee.